

Please help Air3G to the new firmware. Please download the firmware from the link :

[http://www.airlive.com/support/support\\_3a.jsp?pdid=PD1263500510006](http://www.airlive.com/support/support_3a.jsp?pdid=PD1263500510006)

While finishing upgrade, please enter the web console and reset to factory default to make Air3G in clear condition.

Please follow the steps to configure 3G .:

1. Please Reset to factory default .
2. Please Plug the USB Dongle into the Air3G.
3. Please Power on Air3G.
4. Please Enter the Air3G Web Console.
5. Please Click Internet settings >> WAN Settings >> 3G Configuration >> Setup.
6. Please Setup the 3G Configuration here. If the list does not include your ISP, please input the information manually. You might check the information with your ISP. Please input the service name(APN), Dial number, and the necessary information. Click apply change and go the to page reboot , and click reboot to make the setting effective.

<b>Country</b>	<input type="text" value="Others"/>	<b>Provider</b>	<input type="text"/>
Service Name	<input type="text" value="internet"/>		
Dial Number	<input type="text" value="*99#"/>		
Pin Code	<input type="checkbox"/>	<input type="text" value="0000"/>	
Authentication	<input type="checkbox"/>		
User Name:	<input type="text"/>		
Password:	<input type="text"/>		
MTU value	<input type="text" value="1452"/>		
Operation Mode	<input type="text" value="Keep Alive"/>		
<input type="button" value="Apply Change"/>		<input type="button" value="Close"/>	

7. After reboot, Please wait a moment. Air3G will dial to the 3G ISP. If Air3G dial successfully, the status >> internet configurations will display the IP information.

## Internet Configurations

Connected Type	3G only
WAN IP Address	223.137.213.7
Subnet Mask	255.255.255.255
Default Gateway	10.64.64.64
Internet Primary DNS	168.95.1.1
Internet Secondary DNS	168.95.192.1

If it still does not work, please refer to the below about how to enable log and save all the text as a file and send it to us

Internet Settings | Wireless Settings | System Configuration | **Status** | Reboot | English

Device Information

Statistic

Client Tables

**Log** 2

**Enable Log** 3 Check the box

Apply Cancel

4 Click Apply

Jan 1 01:00:39 Air30 syslog.info syslogd started: BusyBox v1.12.1  
Jan 18 03:19:45 Air30 user.info syslog: Password for 'admin' changed

5 Save all the text as a file