

Q: The On-Demand user can't see the logout windows. What is wrong?

A: This is because for some security reason, the web browser, msn toolbar, and so on block the pop-out windows. But the user still can logout manually by follow the steps below:

1. **Be sure the "Friendly logout" is enable.**
2. In the IE browser, where you key in the web address, type "logout" and click on "enter".

The screenshot shows the 'Air Live' web interface. The top navigation bar includes 'System Configuration', 'User Authentication', 'Network Configuration', 'Utilities', and 'Status'. The 'User Authentication' section is active, showing a sidebar with 'Authentication Configuration', 'Black List Configuration', 'Policy Configuration', 'Guest User Configuration', and 'Additional Configuration'. The 'Additional Configuration' page is displayed, featuring a table with various settings. The 'User Control' section has 'Idle Timer' set to 10 minutes, 'Multiple Login' disabled, and 'Friendly Logout' checked (circled in red). The 'Internet Connection Detection' section has a URL field. The 'Upload File' section lists links for 'Certificate', 'Login Page', 'Logout Page', 'Login Succeed Page', 'Login Succeed Page for On-Demand', and 'Logout Succeed Page'. The 'Credit Reminder' section has 'Volume' and 'Time' both set to 'Disable'. The 'POP3 Message' section has an 'Edit Mail Message' link. The 'Enhance User Authenticate' section has a 'Permit MAC Address List' link. At the bottom, there are 'Apply' and 'Clear' buttons.

Additional Configuration	
User Control	Idle Timer: 10 minutes <small>*(Range: 1-1440)</small>
	Multiple Login <input type="checkbox"/> <small>(On-demand and RADIUS authentication do NOT support multiple login.)</small>
	Friendly Logout <input checked="" type="checkbox"/>
Internet Connection Detection	http:// <input type="text"/>
Upload File	Certificate Login Page Logout Page Login Succeed Page Login Succeed Page for On-Demand Logout Succeed Page
Credit Reminder	Volume <input type="radio"/> Enabled <input checked="" type="radio"/> Disable
	Time <input type="radio"/> Enabled <input checked="" type="radio"/> Disable
POP3 Message	Edit Mail Message
Enhance User Authenticate	Permit MAC Address List

☒ Apply ☐ Clear