

Q: When I upgrade the firmware , it shows a error code:-150. How can I fix it?

A: Please refer the steps to upgrade firmware:

1. During the procedure, we will need the upgrade the file: pre1.bin. It is used to fix the upgrade issue. Please download it from the link:

http://fs.airlive.com/firmware/GW-300NAS_pre1.bin

2. Unplug the power of GW-300NAS.

3. Hold the reset button while plugging the power.

4. Please release the reset button after 15 seconds. You will see the Status LED is flashing very fast.

5. Please set your PC's IP address as "Obtain an IP address Automatically" and set DNS Server as "Obtain DNS Server address Automatically".

6. Connect the LAN port of GW-300NAS to your PC.

7. Please open the cmd window and input the command: telnet 192.168.123.254



```
C:\>telnet 192.168.123.254_
```

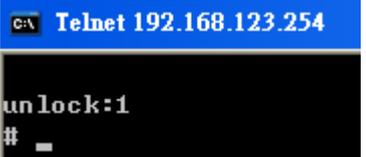
8. Then you will get into the telnet 192.168.123.254



```
C:\> Telnet 192.168.123.254
```

9. Please input the command: unlock

Then you will see the result such as the picture:



```
C:\> Telnet 192.168.123.254
```

```
unlock:1
```

```
# _
```

Please close the cmd window.

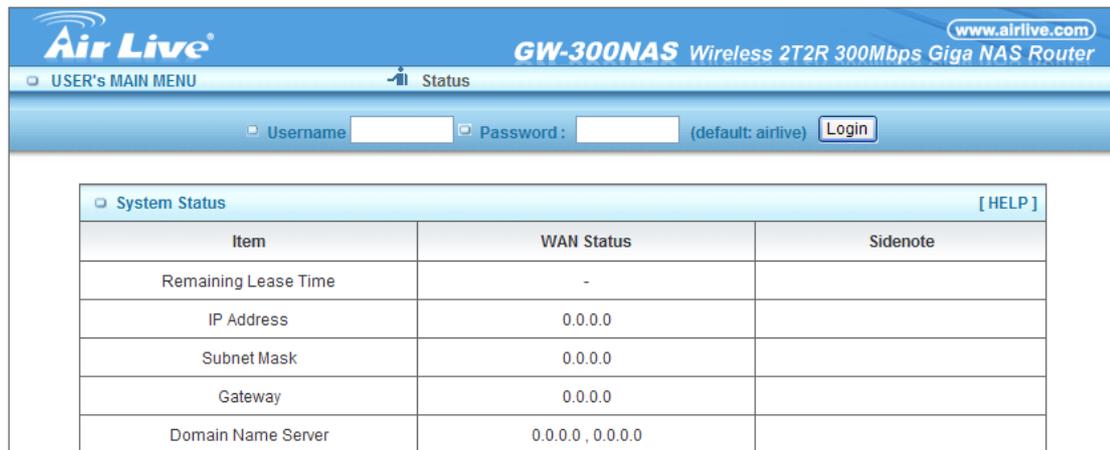
10. Please open the IE browser , and input <http://192.168.123.254> to get into the Recovery page.

11. Please click the browse button to select the pre1.bin file, and click the Upgrade button.
When the upgrading procedure finished, it will show **SUCCESS**.

12. Please power off GW-300NAS and on manually.

13. Please get into the web management of GW-300NAS.

The default IP address is 192.168.1.254. If you have changed it before, please login the web management by your IP address.



The screenshot displays the web management interface for the Air Live GW-300NAS. The header includes the 'Air Live' logo, the model name 'GW-300NAS', and the description 'Wireless 2T2R 300Mbps Giga NAS Router'. A navigation menu shows 'USER's MAIN MENU' and 'Status'. Below the header is a login section with fields for 'Username' and 'Password', a '(default: airlive)' label, and a 'Login' button. The main content area is titled 'System Status' and contains a table with the following data:

Item	WAN Status	Sidenote
Remaining Lease Time	-	
IP Address	0.0.0.0	
Subnet Mask	0.0.0.0	
Gateway	0.0.0.0	
Domain Name Server	0.0.0.0, 0.0.0.0	

14. Congratulation! You have finished the procedure.

Please login and upgrade the firmware now.