

Q: Why does sometimes User Authentication not work properly and the login screen will not come out?

A: Please check if has configured the below tips on RS-1200.

1. Check if the DNS server IP on the LAN computer is same as IP of RS-1200.(For example: 192.168.1.1)

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C:\WINDOWS\system32\cmd.exe

Host Name . . . . . = CPCB0069
Primary Dns Suffix . . . . . =
Node Type . . . . . = Hybrid
IP Routing Enabled. . . . . = No
WINS Proxy Enabled. . . . . = No

Ethernet adapter 區域連線:

Connection-specific DNS Suffix . . . . . =
Description . . . . . = Marvell Yukon 88E8001/8003/8010 PCI
Gigabit Ethernet Controller
Physical Address . . . . . = 00-1A-92-72-16-94
Dhcp Enabled. . . . . = Yes
Autoconfiguration Enabled . . . . . = Yes
IP Address . . . . . = 192.168.1.119
Subnet Mask . . . . . = 255.255.255.0
Default Gateway . . . . . = 192.168.1.1
DHCP Server . . . . . = 192.168.1.1
DNS Servers . . . . . = 192.168.1.1
Primary WINS Server . . . . . = 192.168.0.251
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2. Add one more DNS policy on RS-1200.

