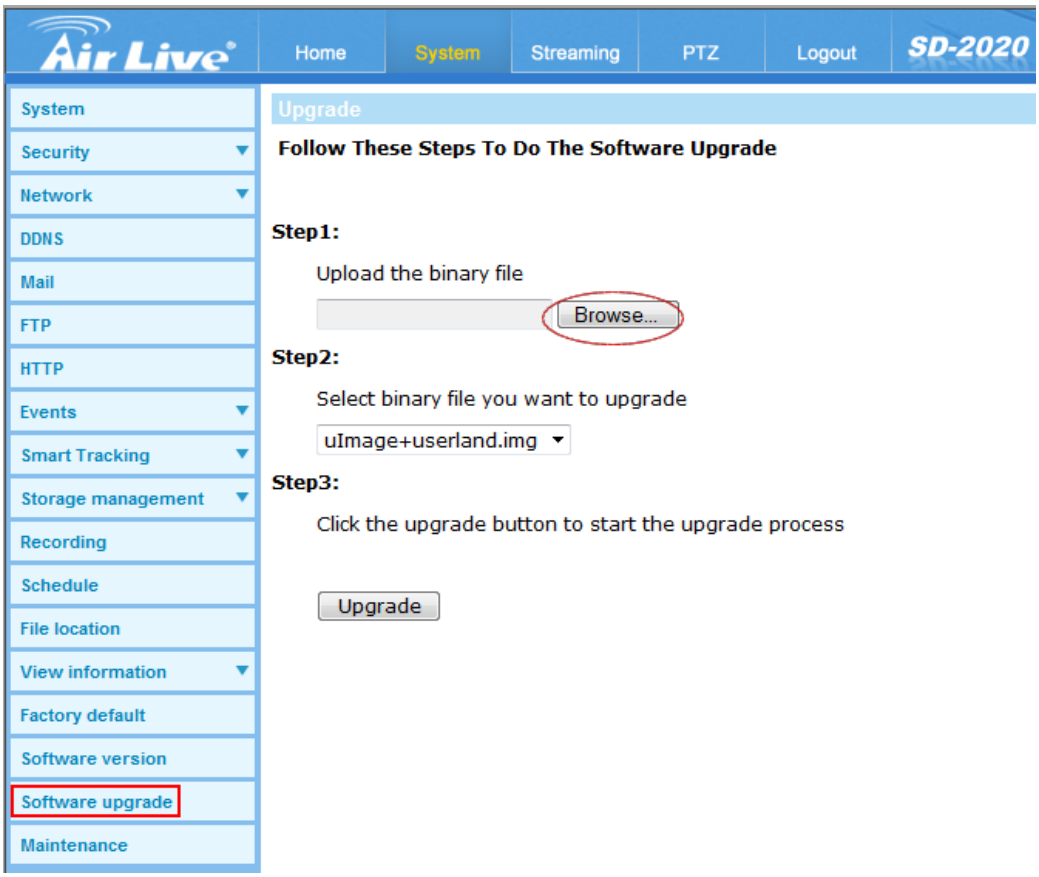
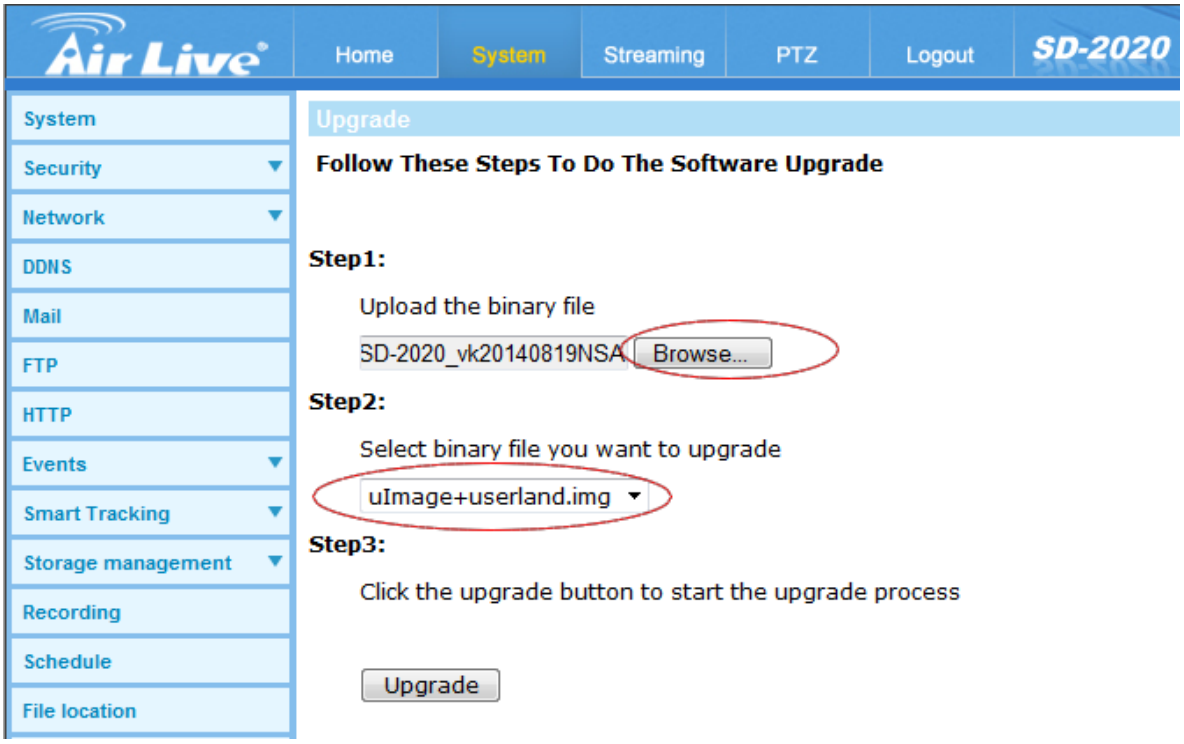
SD-2020 Upgrade FW and ActiveX Guide

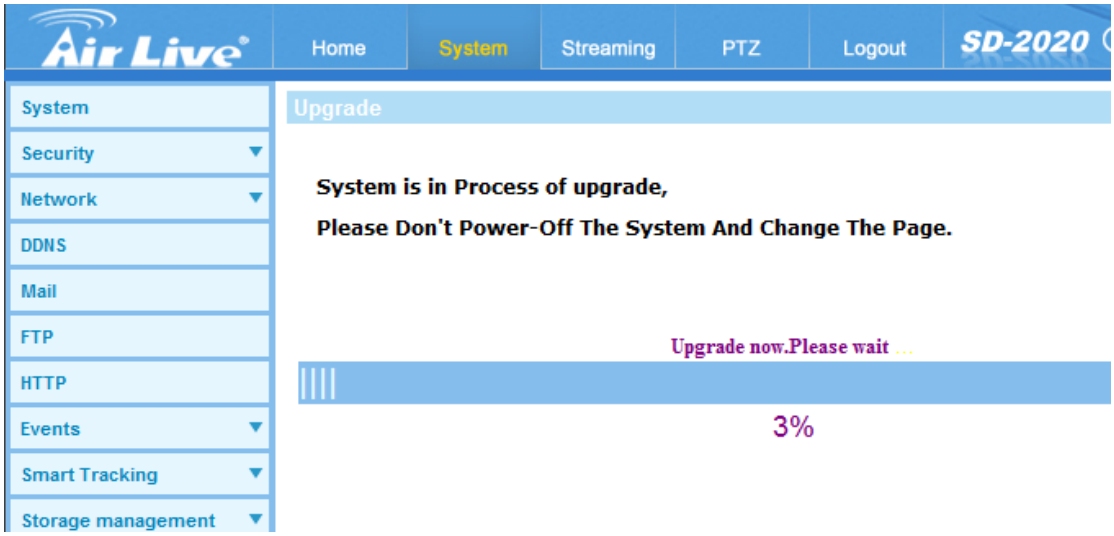
Click on <Browse> and select the binary file to be uploaded in **Software upgrade** page.



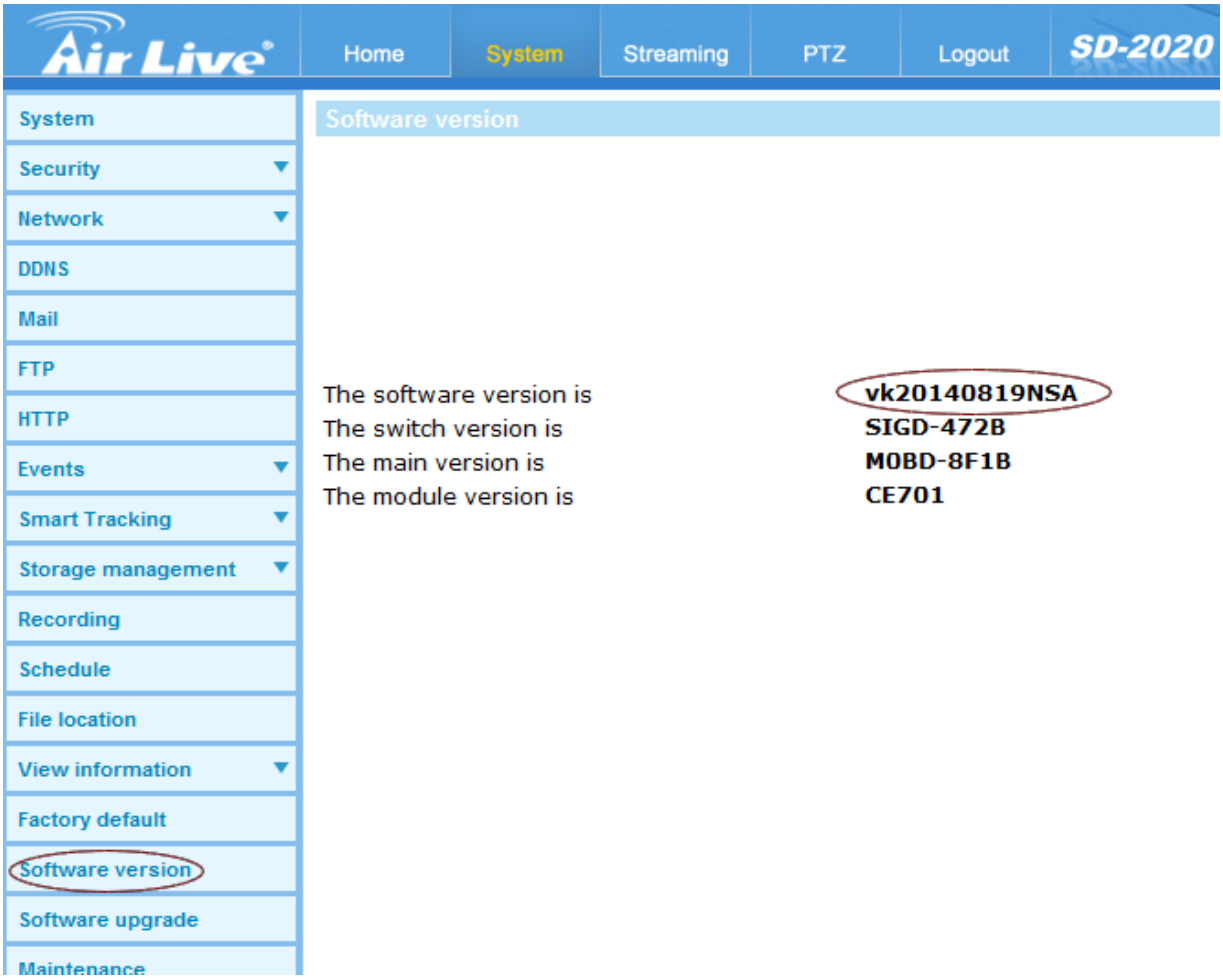
Select "**uImage+ userland.img**" in Step2. Then click <Upgrade> button to start the upgrade process.



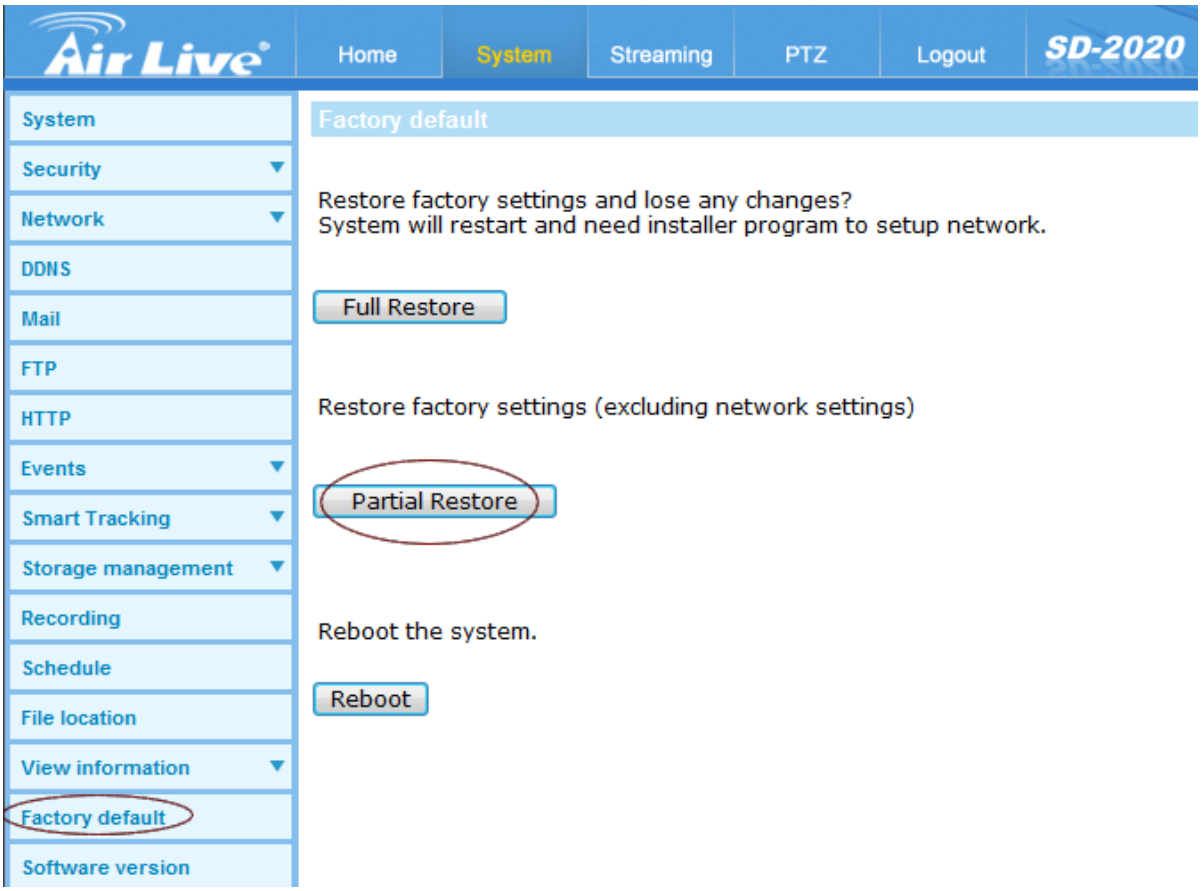
The upgrade status bar will be displayed on the page. When it runs to 100%, the upgrade process is finished. After the upgrade process is finished, the viewer will return to Home page.



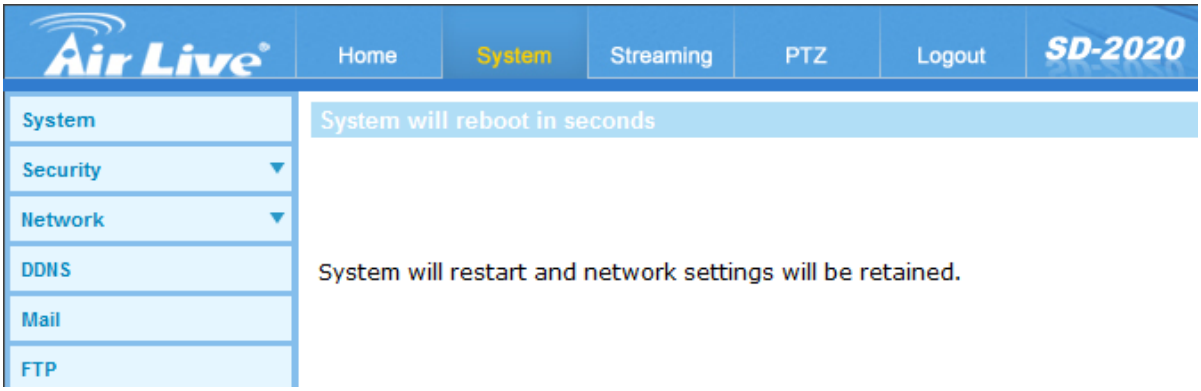
Make sure the software version is upgraded successfully in **Software version** page.



Click <Partial Restore> to run Partial Restore factory settings in **Factory default** page.



Then the system will restart in 30 seconds.



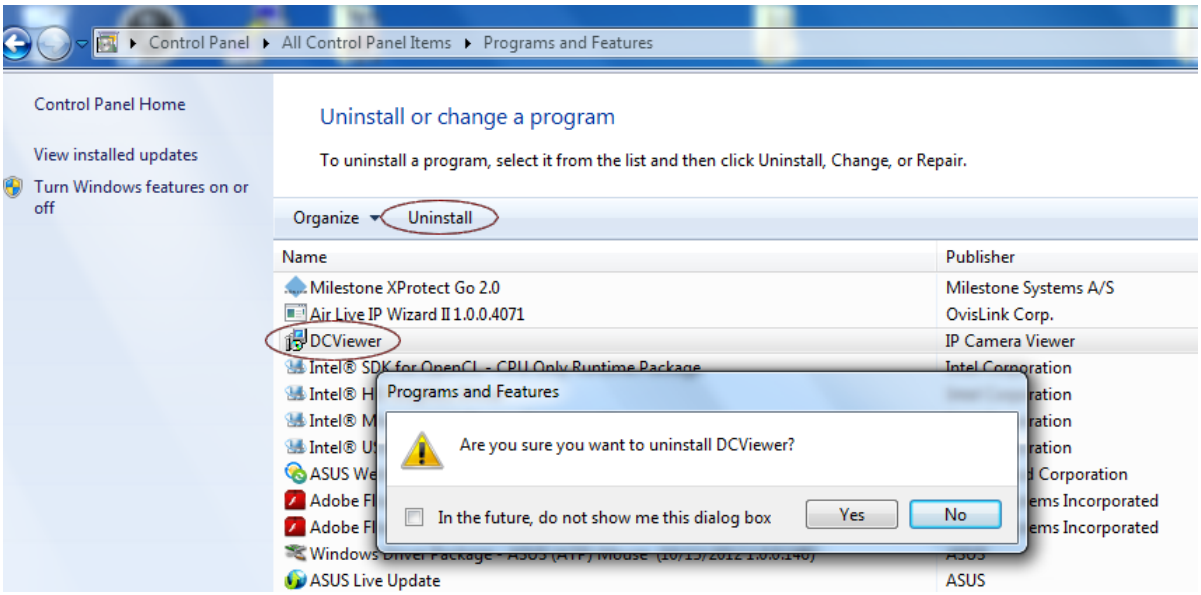
Uninstall DC Viewer for SD-2020

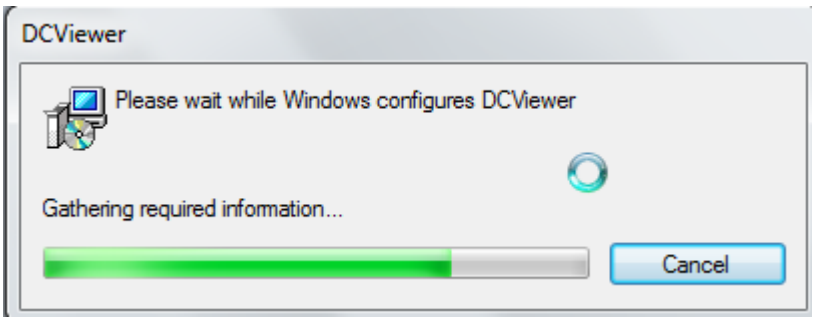
For users who have installed the DC Viewer in the PC previously, please first remove the existing DC Viewer from the PC before accessing to the SD-2020.

Uninstall the DC Viewer

Please close all SD-2020 browser pages first.

Activate <Control Panel>, and then double click on <Add or Remove Programs>. In the <Currently installed programs> list, select <DCViewer> and click on the button <Uninstall> to uninstall the existing DC Viewer.





Deleting Temporary Internet Files

To improve browser performance, it is suggested to clean up the all the files in the temporary Internet Files. The procedure is as follows:

Step 1: Click on the <Tools> tab and select the option <Internet Options>.

Step 2: Click on <Delete> button under <Browsing history> section.

Then click on the <Delete Files> button under the <Temporary Internet files> section.

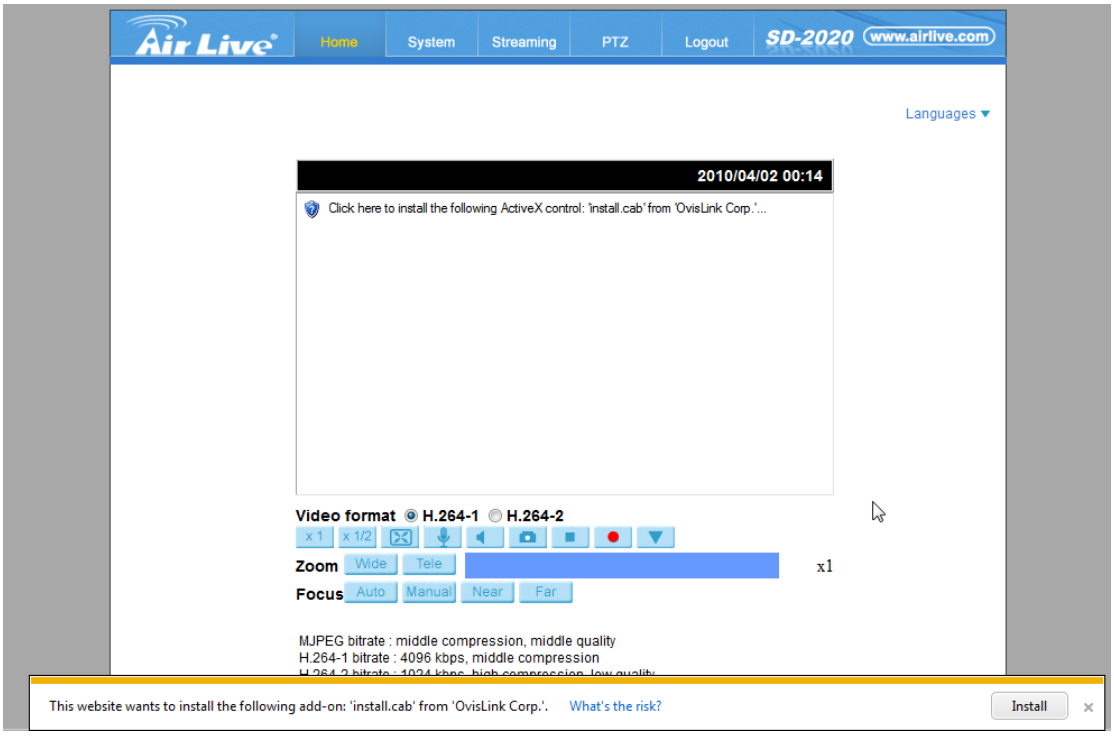
Step 3: A confirmation window will pop up. Click on <Yes> to start deleting the files.

Install DC Viewer for SD-2020

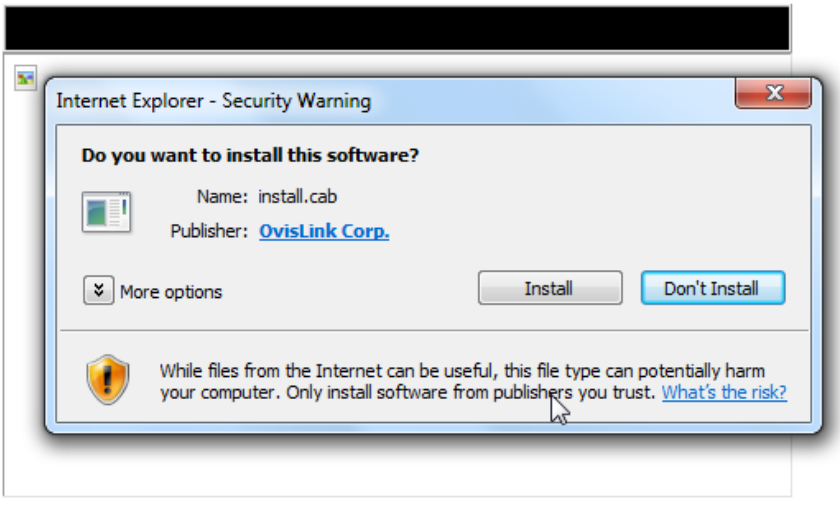
For the initial access to the SD-2020, DC Viewer will be automatically installed to your PC when connecting to the SD-2020.

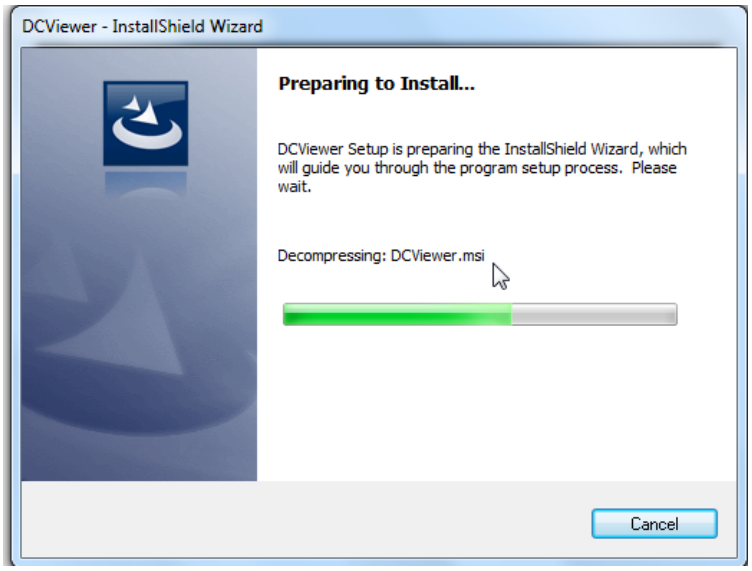
Install the ActiveX Control

After connecting to the SD-2020, the request for installing the ActiveX control will appear. Click on 'Install' to permit ActiveX control installation.

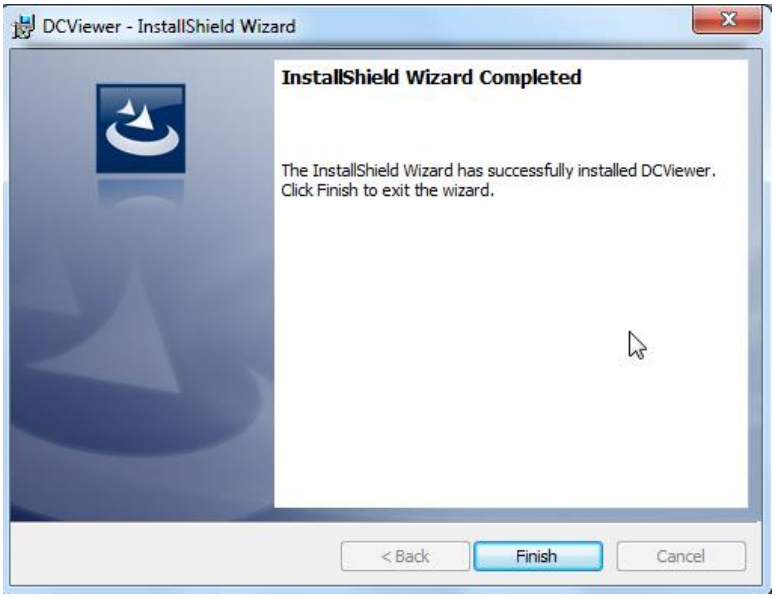
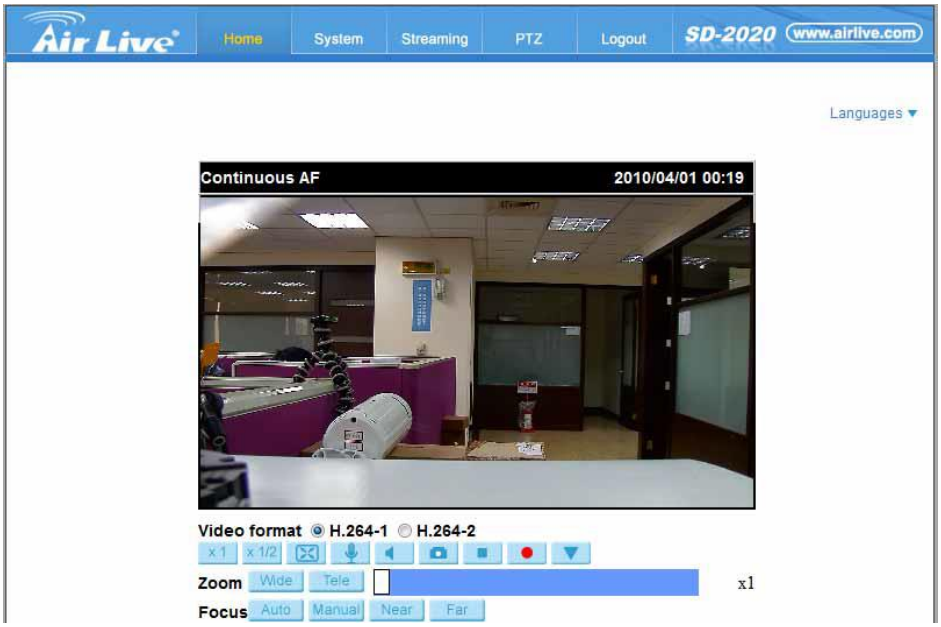


Then the security warning window will pop up. Click on <Install> to carry on software installation.





Click on <Finish> to close the DC Viewer window when installation is finished.



The SD-2020 Live View show normally after installing DC Viewer.