

Q : Why the PTZ function of camera will produce with big noise?

A :

While the PTZ function is working, the Built-in microphone can receive the sound coming from the motor rotation to induce a big noise.

In order to avoid receiving the noise, you can enable the “Mute While PT” function from the Audio setting as shown below snapshot.



The image shows a configuration interface for camera audio settings. The settings are as follows:

Audio	<input type="radio"/> Disable <input checked="" type="radio"/> Enable
Audio Type	g726 ▼
Mute While PT	<input type="radio"/> Disable <input checked="" type="radio"/> Enable
Audio Mode	<input type="radio"/> Simplex <input checked="" type="radio"/> Full duplex
Input Gain	80 ▼
Output Gain	80 ▼

The 'Mute While PT' setting is highlighted with a red rectangular box.